

Central Region

Area of Responsibility	Staff Name	Phone	Email Address
Regional Operations Manager (ROM)	Jeannette Estes	(407) 768-6303	jeannette.estes@apdcares.org
Deputy, Regional Operations Manager (DROM)	Priscilla Weeks	(352) 330-2758	priscilla.weeks@apdcares.org
Admin Assistant to ROM	Elizabeth Watson	(407) 768-6304	elizabeth.watson@apdcares.org
Admin Assistant	VACANT	(407) 768-6339	
Admin Assistant – Reception - Regional Office		(407) 245-0440	
Regional Residential Planning Coordinator	Lisa Thompson	(863) 413-3372	lisa.thompson@apdcares.org
Education & Training Specialist	Mollie Brown-Ferrier	(863) 413-3377	mollie.brown-ferrier@apdcares.org
Client Data Management System Subject Matter Expert	Christine Buffington	(407) 768-6344	christine.buffington@apdcares.org
Clinical/Forensic Workstream Manager	Merari Perez	(407) 768-6317	merari.perez@apdcares.org
Clinical Administrative Assistant	Jackie Brandibas	(407) 768-6335	jackie.brandibas@apdcares.org
Forensics	Crystal Peters	(407) 768-6345	crystal.peters@apdcares.org
Behavior Analysis Services (High Watch) - <i>Lakeland</i>	Brett Brasington	(863)712-8416	brett.brasington@apdcares.org
Behavior Analysis Services - <i>Orlando</i>	John Ortiz	(689) 351-7643	john.ortiz@apdcares.org
Behavior Analysis Services - <i>Wildwood</i>	Zane Prater	(407) 205-3795	zane.prater@apdcares.org
Behavior Analysis Services - Orlando	Vacant		
Behavioral Specialist – Orlando	Nakeemah Ghent	(407) 768-6313	nakeemah.ghent@apdcares.org
Medical Case Management - <i>Lakeland</i>	Shirley Hammond, RN	(863) 413-3378	shirley.hammond@apdcares.org
Medical Case Management - <i>Lakeland</i>	Amerita Perez	(863) 400-4700	amerita.perez@apdcares.org
Medical Case Management- <i>Orlando/Brevard County</i>	Julie Angotti, RN	(407) 819-7905	julie.angotti@apdcares.org
Medical Case Management - <i>Orlando</i>	Charline Marks, RN	(407) 245-0440	charline.marks@apdcares.org
Medical Case Management - <i>Wildwood</i>	Justine Kinsler	(352) 330-2751	justine.kinsler@apdcares.org
Medical Case Management – <i>Wildwood</i>	Aliyah Coleman	(352) 330-2747	aliyah.coleman@apdcares.org
QSI Regional Supervisor	Andrea Jones	(321) 543-2684	andrea.jones@apdcares.org
QSI Regional Coordinator	Lori Poole	(352) 643-1496	lori.poole@apdcares.org

Central Region

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Pre-Enrollment/Community Supports Workstream Manager – Serves <i>Consumers w/Last Names – M, N</i>	Sharon Jennings	(407) 768-6326	sharon.jennings@apdcares.org
Pre-Enrollment/Community Supports Administrative Assistant	VACANT	(407) 768-6332	
Intake & Eligibility/Liaison	Cristina Espinal-Nunez	(407) 768-6336	cristina.espinal-nunez@apdcares.org
Eligibility Determination Specialist	Takeisha Wood	(407) 768-6321	takeisha.wood@apdcares.org
Pre-Enrollment Supervisor – Serves <i>Consumers with Last Names Beginning with Letters: A,B,R,O,W</i>	Mark Lewis	(352) 330-2777	mark.lewis@apdcares.org
Pre-Enrollment Support Coordinator – <i>Orlando – Serves Consumers with Last Names Beginning with Letters:</i>	VACANT	(407) 768-6314	
Pre-Enrollment Support Coordinator – <i>Orlando – Serves Consumers with Last Names Beginning with Letters: L,X,Y,Z</i>	Victor Blair	(407) 768-6334	victor.blair@apdcares.org
Pre-Enrollment Support Coordinator – <i>Orlando – Serves Consumers with Last Names Beginning with Letters:</i>	VACANT	(407) 768-6316	
Pre-Enrollment Support Coordinator			
Pre-Enrollment Support Coordinator – <i>Lakeland – Serves Consumers with Last Names Beginning with Letters: P, T, U</i>	Stacey Jamieson	(863) 413-3369	stacey.jamieson@apdcares.org
Pre-Enrollment Support Coordinator – <i>Lakeland – Serves Consumers with Last Names Beginning with Letters: C, D,</i>	Laura Garcia	(863) 413-3380	laura.garcia@apdcares.org
Pre-Enrollment Support Coordinator – <i>Wildwood – Serves Consumers with Last Names Beginning with Letters: E,F,G</i>	Genesis Ortiz	(352)330-2743	genesis.ortiz@apdcares.org
Pre-Enrollment Support Coordinator – <i>Wildwood – Serves Consumers with Last Names Beginning with Letters: Q, S, V</i>	Trinetta Anderson	(352) 330-2735	trinetta.anderson@apdcares.org

Central Region

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Pre-Enrollment Support Coordinator – <i>Wildwood</i> – Serves Consumers with Last Names Beginning with Letters: H, I, J,	Alisha Hightower	(352) 330-2750	alisha.hightower@apdcares.org
Supported Employment Liaison - <i>Orlando</i>	Alvaro Quintero	(407) 768-6327	alvaro.quintero@apdcares.org
Supported Employment Liaison - <i>Lakeland</i>	Ranee Coffy-Andesha	(863) 413-3381	ranee.coffy-andesha@apdcares.org
Supported Employment Liaison - <i>Wildwood</i>	VACANT		
Quality Workstream Manager	Eduardo "Eddie" Castro	(407) 768-6309	eduardo.castro@apdcares.org
Quality Assurance Supervisor	Sara Greene	(407) 768-6338	sara.greene@apdcares.org
Regional Qualified Organization Consultant	Idis Arias	(407) 768-6329	idis.arias@apdcares.org
Incident Management Lead - <i>Lakeland</i>	Jaime Hathcock	(863) 413-3368	jaime.hathcock@apdcares.org
Incident Management - <i>Lakeland</i>	LaCandace Nelson	(863) 413-3363	LaCandace.Nelson@apdcares.org
Incident Management - <i>Lakeland</i>	Crystal Whyte	(863) 413-3386	crystal.whyte@apdcares.org
Incident Management – <i>Orlando</i>	Rosanna Rocha		rosanna.rocha@apdcares.org
Provider Liaison - <i>Orlando</i>	VACANT	(407) 768-6338	
Provider Liaison - <i>Wildwood</i>	Patricia Morse	(352) 330-2729	patricia.morse@apdcares.org
Provider Liaison - <i>Orlando</i>	Robert Benoit	(407) 768-6307	robert.benoit@apdcares.org
Provider Liaison - <i>Lakeland</i>	Shannon Barden	(863) 413-3366	shannon.barden@apdcares.org
Supported Living Liaison - <i>Orlando</i>	VACANT	(407) 768-6324	
Provider Enrollment Supervisor	Tawanna Smith	(407) 768-6333	tawanna.smith@apdcares.org
Provider Enrollment – Administrative Asst.	Estere Joseph	(407) 768-6322	estere.joseph@apdcares.org
Provider Enrollment Specialist - <i>Orlando</i>	Maria Rodriguez	(407) 768-6339	maria.rodriguez@apdcares.org
Provider Enrollment Specialist - <i>Wildwood</i>	VACANT	(352) 330-2732	
Monitoring & Licensing Manager - ADTs (NW, NW, Central Regions)	Charles Steen	(863) 413-3359	charles.steen@apdcares.org
Residential Services Supervisor – <i>Orlando/Lakeland</i>	Amber Griffin	(407) 697-4786	amber.griffin@apdcares.org
Residential Services Supervisor - <i>Wildwood</i>	Joy Taylor	(352) 431-8656	joy.taylor@apdcares.org
CMS Compliance Reviewer – <i>Orlando</i>	Angelle Jenkins	(352) 901 1727	angelle.jenkins@apdcares.org
Residential Licensing Specialist - <i>Wildwood</i>	Jennifer Bailey	(352) 689-3300	jennifer.bailey@apdcares.org

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Residential Licensing Specialist - Orlando	Grycel Hernandez-Rizo		Grycel.hernandez-rizo@apdcares.org
Residential Licensing Specialist – Orlando	Natalie Rincon	(407) 795-5295	natalie.rincon@apdcares.org
Residential Licensing Specialist - Lakeland	Jeremy Tschida		jeremy.tschida@apdcares.org
CMS Compliance Reviewer – Wildwood	Deborah LeBel	(352) 901-0671	deborah.lebel@apdcares.org
Residential Group Home Monitor - <i>Wildwood</i>	Rachel Jones	(352) 286-7033	rachel.jones@apdcares.org
Residential Group Home Monitor - <i>Wildwood</i>	Deborah Daniels		deborah.daniels@apdcares.org
Residential Group Home Monitor – Brevard County	Shawntaia Dewitt	(689) 213-3061	shawntaia.dewitt@apdcares.org
Residential Group Home Monitor - <i>Wildwood</i>	Christine Moyer	(863) 698-1402	christine.moyer@apdcares.org
Residential Group Home Monitor - <i>Wildwood</i>	Karen Manly	(352) 446-2628	karen.manly@apdcares.org
Residential Group Home Monitor - <i>Lakeland</i>	Diane Godette-Lynch	(863) 413-3372	diane.godette-lynch@apdcares.org
Residential Group Home Monitor - <i>Orlando</i>	Shantell Callwood		shantell.callwood@apdcares.org
Residential Group Home Monitor - <i>Orlando</i>	Mona Varveris	(407) 489-5080	mona.vaveris@apdcares.org
Residential Group Home Monitor - <i>Orlando</i>	Steve Joseph	(407) 276-8594	Steve.joseph@apdcares.org
Residential Group Home Monitor - <i>Brevard</i>	Carol Gilchriest		carol.gilchriest@apdcares.org
Residential Group Home Monitor - <i>Orlando</i>	Lorriane Mangual	(407) 653-6606	lorriane.mangual@apdcares.org
After Hours CRITICAL Incident Call-In	Eduardo Castro	(863) 255-2695	eduardo.castro@apdcares.org
Waiver Workstream Manager	Fanny Chulig	(407) 768-6318	fanny.chulig@apdcares.org
Waiver Unit Supervisor - <i>Orlando</i>	Brenda Sanchez	(407) 768-6342	brenda.sanchez@apdcares.org
Waiver Liaison/CDC - <i>Orlando</i>	Lydia Bustillo	(407) 768-6312	lydia.bustillo@apdcares.org
Waiver Liaison - <i>Orlando</i>	Nancy Rosario	(407) 768-6341	nancy.rosario@apdcares.org
Waiver Liaison - <i>Wildwood</i>	Barbara Zatkoff	(352) 330-2776	barbara.zatkoff@apdcares.org
Waiver Liaison - <i>Orlando</i>	Brittany Odoms	(407) 768-6330	brittany.odoms@apdcares.org
Waiver Unit Administrative Asst - <i>Orlando</i>	Ingrid Meneses	(407) 768-6328	ingrid.meneses@apdcares.org
Waiver Supervisor - <i>Lakeland</i>	Connie Miller	(863) 413-3390	connie.miller@apdcares.org
Waiver Liaison/Lead/Medicaid - <i>Lakeland</i>	Christine Martin	(863) 413-3374	christine.martin@apdcares.org
Waiver Liaison - <i>Lakeland</i>	Yajaira Rodriguez	(863) 413-3385	yajaira.rodriguez-soto@apdcares.org

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Waiver Liaison – Lakeland	Sandra Perez	(863) 413-3383	sandra.perez@apdcares.org
Waiver Liaison - <i>Lakeland</i>	Mayra Llanos-Rivera	(863) 423-3371	mayra.llanos-rivera@apdcares.org
Waiver Liaison - <i>Lakeland</i>	Aric McFarlane	(863) 413-3375	aric.mcfarlane@apdcares.org
Waiver Unit Administrative Assistant - <i>Lakeland</i>	Milagros "Gigi" Souchet	(863) 413-3361	milagros.souchet@apdcares.org
Waiver Liaison - <i>Wildwood</i>	Malikah Tarver	(352) 330-2757	malikah.tarver@apdcares.org
Waiver Liaison - <i>Wildwood</i>	Sheri Goodman	(352) 330-2773	sheri.goodman@apdcares.org
Waiver Unit Administrative Assistant - <i>Wildwood</i>	Lisa Lee	(352) 330-2753	lisa.lee@apdcares.org